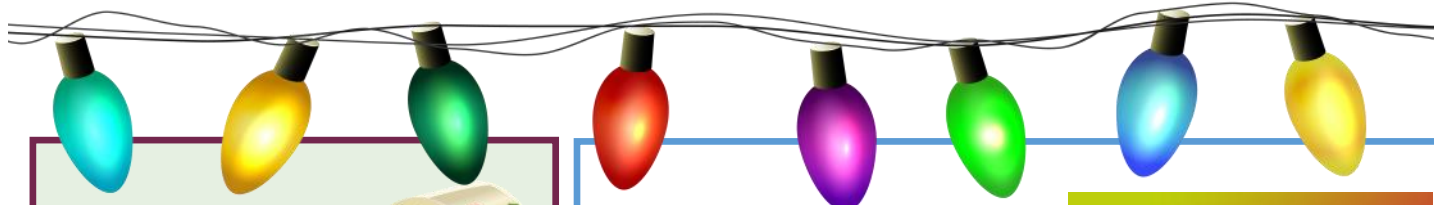


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**DECEMBER 2023**

Established in 1996 especially for Pakuranga, Howick and Botany residents



This issue:

- ◆ Next meeting
- ◆ December Help days
- ◆ New members
- ◆ **Bits and Bytes**
- ◆ Dawn's Ravings
- ◆ Kate's Take
- ◆ Your Committee
- ◆ How to join a course

Our next Meeting,  
**Friday 1st December**  
at 10.00am



St Andrews Church Centre  
Corner Ridge Rd and Vincent St  
The main entrance is in Vincent Street with parking in the grounds and disabled parking near the basement entrance.

*Visitors welcome*

Kate will be our early speaker and she will be followed by our Christmas morning tea. (Big smiles here).  
After tea, Mary Taylor from Eat Auckland will talk about food and spices we can use especially at Christmas, and maybe other Christmas celebration suggestions.

## **DECEMBER HELP DAYS**

Monday	04 Dec	1pm
Thursday	14 Dec	11am



## **6 NEW MEMBERS**

Robin Cranwell  
Pam Clearwater  
Maggie Llewellyn  
Foukuka Amosa  
Herb Dreher  
David Miller



At our final committee meeting for the year we asked our Tutors to come and discuss trends that have become apparent in recent months.

We have seen the number of members enrolling for formal courses drop and in some cases there are no takers. This means that a Tutor who has committed their time and arranged their personal affairs to meet the timetable is disappointed.

On the other hand Help sessions are usually well attended, and members spend whatever time is required to resolve their issue.

We do have a significant list of available courses ([CLICK HERE TO VIEW](#)) but we may not have advertised these well and members are unaware that they exist. In some cases, we will need to find a new Tutor. Our present practice in setting up a course programme is to ask Tutors what course they would like to run and when, this becomes the programme. We are looking to turn this around and ask members in a survey every few months what courses they are seeking and then build a programme based on needs.

A number of Tutors brought up the view that it is not formal 2, 4, or 6 hour courses covering a topic in depth that members want but short specific "How to" sessions that build upon the way they want to use their devices. These could be held as short videos or brief notes in the Learning Centre. It's like a more pre-planned Help session and is a work in progress.

Some of the first ideas from a few Tutors who did some brainstorming are listed below. If you have an idea for an item to be added to the list please send it to [brian@senpak.nz](mailto:brian@senpak.nz). We obviously have a lot of ideas and will need to prioritise them.

Online shopping and banking

Trade Me buying and selling.

Passwords and keeping them safe.

Alexa/Google Speakers playing music, controlling lights etc.

Pairing Speakers to a smartphone

Over the top text, voice and video one to one and groups using Whats App and Messenger etc.

Google maps and navigating to avoid congestion, toll or in Auckland congestion charging!

Mirror your phone screen to your TV for photos and videos or You Tube

Change your PC screen to show different pictures or a picture show.

Change screen text and icons to read easier.

Copy your CD,s onto a memory stick to replay in a car.

Use voice dictating for your life story or a simple shopping list.

Have your device read text back to you

Library online text and audio books

Add an App to your phone or a PC App from Microsoft Store

Text messages on your phone

Using your phone for photography

Storing, Editing and sharing photos taken on your phone

Computer Hardware, somewhat specialised

Connections to power, Keyboard/Mouse, Network, Printers USB, Speakers,

Display Adaptor, HDMI

Memory and the differences - Replacing modules.

Storage Disks – Types, Capacity, Installing, Configuring

DVD / CD reader Writer

Video Cards -

External Drives – Types, Sizes, Power Supplies, USB

Spare Parts

Routers Modems Switches Cables Storage Devices

Continued ...

## **BITS & BYTES**

### Computer Software

Operating Systems, Windows, Linux Apple  
Configuring Desktop  
Fault Finding - Ask Google

### Answers / Solutions

File System and Structure – Where to Find What  
Explorer – What it does and how to configure for  
File Types and extensions  
Terminology – Computer terminology SSD RAM HDD Partitions

Printers - Install, change the ink, configure for your needs.  
Scanners - Install, change the ink, configure for your needs.  
PC Upgrading – Add memory, Hard Disk Drive

### Tablets – Phones – TV's – iPod – iPad – iTunes- Kindle

Books – Books to Read. Audio Books Where and how to get them.  
Videos – where to get them and how to run them.  
iPods – iPads – iTunes – I WHAT and how does it work. Set it up create your accounts.  
Delete installed software Change the Icons position  
Add Music Convert Book format.  
Passwords – Why How,  
Accounts for various functions – Gmail / Yahoo



## *Ramblings*

*Dawn Howarth*

Well, our last meeting before Christmas and saying goodbye to another year. Time certainly does fly.

The world appears in a worse state than this time last year—Israel and Gaza having joined the warring countries. Somehow peace seems so desirable and easy but impossible for others to even contemplate.

How lucky we are living in our glorious country—long may it last. I think it may hot up a little if we ever get a new government. Winnie should keep us grinning at his antics and poor old Luxon doesn't even have any hair to pull out. Chris Hipkins will be smiling at all this negotiating carry-on. I also think if National and Labour went into coalition there could be great gains—but what do I know. It will certainly be interesting to watch. I just hope it won't hurt too much.

It's Monday again...



Oh wait, I'm retired!!!



**MERRY CHRISTMAS TO YOU ALL  
MAY IT BE FULL OF PEACE, JOY, FAMILY AND SUNSHINE**

## The BEEB

The BBC has been broadcasting, quality radio, for nearly a 100 years. It first took to the global airways in 1932 when the Empire Service was born. The first television broadcast went out on November 2nd, 1936. By 1997 the BBC had evolved into the BBC News World Service, a 24hour rolling news channel which now broadcasts in 28 languages. From its inception, the directive for the BBC was to "inform, educate and entertain".

On December 13th, 2007 the BBC launched the BBC iPlayer, a new video, on demand service with the tagline 'Making the unmissable... unmissable'. However, this application is only available in the UK as its principal means of funding is through the television licence fee, costing £154.50 (NZ\$320) per year, per household.

In 2008, the BBC World Service News App could be used globally, on a digital device. However, the Auckland Radio Trust has been broadcasting the BBC World Service, with some additional local content, within the region, for many years. In a radius around central Auckland, the service is available on 810 AM but the frequency changes if you move out of the region.

In June 2018 **BBC SOUNDS** was released. In the BBC Sounds App, you can listen to BBC Radio stations, programmes, podcasts and music. There are over 80,000 hours of BBC audio available. BBC Sounds introduces you to a diverse range of audio material you may not otherwise have discovered.

If you have never accessed BBC content before you will need to create an account using an email address. After verifying the account and creating a password, you can then sign in and start listening.



One of the great advantages of BBC Sounds is that it can be accessed as a free app and downloaded onto many different devices. The app is quite large (70Mb), so for those who have limited storage capacity on their phone or tablet the app can be downloaded to a smart TV. The contents of BBC Sounds can also be retrieved from the BBC website where material can be played directly from the web page.

Enter [bbc.co.uk](http://bbc.co.uk) into your browser . This takes you to the BBC website which, in itself, is packed full of rich content. Have a look at **BBC REEL** . There you will find mini video documentary content, 5-15mins in length produced by experts in their particular fields. If you cannot see the BBC Sounds icon on the page type "Sounds" into the search panel.



This will take you to the Sounds front page that enables access to available live radio channels arranged across the page. There are scrolling arrows on the right that enable you to search and select a particular channel. Just above the scrolling arrows, you can click on "View all Stations & Schedules".

### Listen Live



## Kate's Take continued ...

### Stations

Skip to: Local Radio

<b>1</b> Radio 1 ON AIR: 10:30 - 10:32 Radio 1 Newsbeat <a href="#">View schedule</a>	<b>1c</b> Radio 1 Dance ON AIR: 10:00 - 11:00 Radio 1 Dance <a href="#">View schedule</a>	<b>1r</b> Radio 1 Relax ON AIR: 10:00 - 11:00 Radio 1's Chillout Anthems <a href="#">View schedule</a>
<b>1x</b> Radio 1Xtra ON AIR: 10:15 - 10:45 Nick Bright <a href="#">View schedule</a>	<b>2</b> Radio 2 ON AIR: 10:15 - 12:00 Vernon Kay <a href="#">View schedule</a>	<b>3</b> Radio 3 ON AIR: 09:00 - 12:00 Essential Classics <a href="#">View schedule</a>
<b>4</b> Radio 4 ON AIR: 10:00 - 11:00 Woman's Hour <a href="#">View schedule</a>	<b>4</b> Radio 4 LW ON AIR: 10:00 - 11:00 Woman's Hour <a href="#">View schedule</a>	<b>4x</b> Radio 4 Extra ON AIR: 10:30 - 10:45 Catherine Czerkawaska - The Curious <a href="#">View schedule</a>
<b>5</b> Radio 5 Live ON AIR: 09:00 - 11:00 Nicky Campbell <a href="#">View schedule</a>	<b>World Service</b> ON AIR: 10:00 - 11:00 The Real Story <a href="#">View schedule</a>	<b>6</b> Radio 6 Music ON AIR: 10:30 - 12:00 Mary Anne Hobbs <a href="#">View schedule</a>

By following this route you can also access a synopsis of the programme before it goes to air and view its website. The BBC World Service has numerous informative and intellectually stimulating programmes. Once you have found a programme of interest you can access previous episodes. Click on subscribe and a thumbnail of all the episodes of that programme will appear in your personalised content under the heading,

“My Sounds”, for easy access at a later date. Often this content can be downloaded for listening offline.

Here in New Zealand we are well served by Radio NZ National, Radio NZ Concert and over forty other channels to serve different genres, ethnicities, regions and music tastes. The BBC alone has over thirty channels plus an additional twenty nine regional channels. With music easily accessed on a vast array of different platforms only the three Radio 4 channels and the BBC World Service will be discussed here.

Some of the content from the Radio 4 channels is primarily targeted to UK listeners but in conjunction with the World Service there are plenty of programmes of interest to us all from Art, Literature, Technology, Health, History, Science, Economics, Politics etc.

But what separates the BBC Sounds App from other radio apps such as “Tuneln” is the ability to access archival material and quality podcasts made or commissioned by the BBC. (NB. A small amount of content is occasionally, unavailable due to copyright issues). Scroll to the bottom of the BBC Sounds Home page to find the various available genres. Click on “View All Categories” which will then reveal further content divided into Music and Speech

### Categories

Comedy	Drama	Documentaries	Sport	Science & Technology	True Crime
Podcasts	Pop & Chart	Dance & Electronica	Rock & Indie	Hip Hop, RnB & Dancehall	Classical

[View All Categories >](#)

### Browse all Speech

Arts, Culture & the Media	Audiobooks	Children's	Comedy	Consumer	Crime & Justice
Disability	Documentaries	Drama	Families & Relationships	Food & Drink	Health & Wellbeing

Do you remember the days when we laughed at comedy programmes that didn't contain an expletive for the punchline? Type “Hancock's Half Hour” into the search bar and have a few laughs. If you are looking for something that may be more mentally challenging have a listen to the Melvyn Bragg programmes, “In our Time”. Each week Melvyn Bragg has discussions with experts in particular fields.

With the summer holidays approaching, open up your BBC Sounds app and listen to some riveting audio. Play the material directly from your device or connect your device via Bluetooth to a smart speaker (Echo dot). If you have modern hearing aids you may also be able to listen to the BBC Sounds content connecting your phone via Bluetooth, directly to your hearing aids. Whatever your preference, I'm sure you will find something of interest at **BBC SOUNDS**.

K Senner November 2023

## ***My experience with changing from Windows 10 to Windows 11 at short notice.***

**Brian Erikson**

Recently I was working on a presentation due in three days. My Windows 10 PC locked up and the mouse pointer would not function. I tried the CTRL-ALT-DEL keys to bring up Task Manager but there was no response to this course of action which usually works for situations like this, and the screen remained static.

Holding down the power switch powered down the PC, but it would not power up later other than for a fan noise indicating the power was at least getting in.

This PC was about 9 years old, had Wi-Fi module replaced, a battery replaced, and the HDD hard drive replaced with the modern equivalent SSD.

The next step was a visit to PB Tech Services to triage the situation. Their diagnosis was a 'System Board' failure which is like the backbone that connects everything together. I had in the back of my mind for some time a new PC when Windows 10 support stops in 2025, but it looked like that time had come early as 9-year-old system board replacements are unlikely and it would still be a Windows 10 PC that will not upgrade to Windows 11.

This is a challenge to you. Pretend to turn on your PC, tablet or phone but it fails. Some of t*Assume everything held on the device is lost. Did you have anything important stored on the PC and if so, is there an alternative copy you can access?* The time you will be lucky, and the Hard Drive or SSD can be used as the recovery source but not always. Photos are going to be impossible to replace if you don't have a copy or access to someone else's copy, but emails and documents are hard work to replicate.

*Before you rush off and buy a new device please consider what you will use it for. Maybe your phone or tablet will do exactly what you want and no need to layout more money. Even waiting a while to see how you get on without a PC could be worthwhile.*

I decided on a Windows 11 replacement and thought through my backup options to restore my work from the Windows 10 PC. I had a Macrium Reflect image of the whole Win 10 PC, but it was three weeks out of date and would reset a new PC to Win 10. I had some work on Google Drive, photos on Google Photos and some stuff on Microsoft One Drive. These resources need the appropriate username and password to log into. Fortunately, I had this information recorded in a password manager called RoboForms. While this was installed on the old PC it has a useful feature of offering a Smartphone APP which replicates the username / password information. (As an aside, RoboForms also has 3<sup>rd</sup> party emergency access which can be useful if you forget your master password or for a person with Power of Attorney). PBTech extracted the old C Drive SSD, proved that it was functional, up to date and provided a 'cage' to enable it to be connected as an external drive via USB cable as the latest back up.

If you are upgrading to Win 11 from a functioning PC there are software programs you can use to do it seamlessly.

Immediately on powering up a new Win 11 PC you are bombarded with free trials for anti-virus software and Microsoft 365 (which is the equivalent of Office 2021) and comes with a minimum 1000GB of backup storage in a Microsoft data centre. (My new PC has 500GB of onboard storage).

Continued ...

## ***My experience with changing from Windows 10 to Windows 11 at short notice, contd.***

I declined the anti-virus offer and used Windows Defender (free and already installed). Using the RoboForm Smartphone App I got the Chrome browser, Gmail and Google Drive activated and accessed my Microsoft One Drive in very short order, apart from the Microsoft sales pitch saying Edge was better than Chrome and repeatedly trying to turn me away from Chrome. The ease of restoring One Drive and Google Drive was sufficient to convince me to use Microsoft 365 for my future "Office" Apps and make use of the 1000 GB of Microsoft data centre storage to synchronise all my data and photos. This means that I have access to the same data on the PC and in the Microsoft data centre.

Setting up Outlook based Email was the easiest I've ever encountered. In the past I have had to carefully manually set up my domain-based email service with very specific usernames and other settings. Using Outlook from Microsoft 365 was almost instantaneous – just the email address and password (via RoboForms). Copying the old email files from the defunct PC required connecting the old SSD drive via USB cable and locating where .pst type files were held. Then a lengthy process with the Import tool within the Outlook App returned the email records and address book.

The next data transfer step was to copy all files from the old primary SSD (C Drive) folders of Download, Documents, Photos and Music etc, again using the USB connected old SSD. It is not a good practice to copy the whole primary folder, say Documents (old) to Documents (new) as you will get a redundant file path of C-Documents-Documents- Subfolders. To eliminate the double appearance of Documents just copy old Subfolders in groups into the new Documents. If you double up on a couple of subfolders Windows will ask if you want to discard duplicates.

The final stage is to recreate any extra Apps you may have installed or licenced. (Again, RoboForms can hold the username and password required.) I mentioned before that I use Microsoft Defender for anti-virus but when I installed a second product I use called Malwarebytes, Defender closed down. This did not occur in Win 10 but within a Win 11 security setting is a tick to turn on Defender to run in parallel with another similar product.

There are not many presentation differences between in 10 and Win 11. The Windows start icon moves to a leftmost icon on the Task Bar icons and its place depends on how many other icons you have on the task bar, rather than being fixed on the very left of the task bar. The Power Off icon is at the lower right of the start window. Microsoft 365 used Save a Copy rather than Save As and sometimes you are reminded that One Drive has not completed synchronising current work as you attempt to close down.

One Drive has a feature named Personal Vault. This is a special folder that takes 2 factor authentication to open, i.e., both your One drive password and a code sent to a nominated smartphone rather like to security used by some banks. If you don't want a password manager you could at least have a Word or Excel file holding your passwords in this secure location. That's surely better than going through "I've forgotten my password or username" routines for every login you have to recreate.

Continued ...



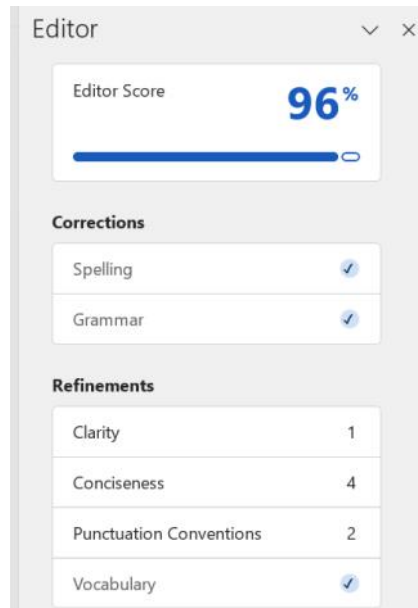
## ***My experience with changing from Windows 10 to Windows 11 at short notice, contd.***

There are a number of tricks I've yet to fully explore:

Phone link brings up your Samsung phone onto the screen and you can read and send messages, phone calls and copy photos across.

AI enhanced photo editing has been announced so it will be a matter of comparing this with Windows photos.

"Editor" within Word does an analysis of your style and clarity of writing. This article got 96%.



If you have managed to get to this point, congratulations. Now you can decide whether you would undertake these setup tasks yourself or call on some help!

**Merry  
Christmas  
& HAPPY NEW YEAR**

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# COURSE TIMETABLES, HELP DAYS AND COURSE BOOKING INFORMATION



To view all SeniorNet courses and timetable, click here

<http://www.senpak.nz/courses/>

## **HELP DAYS**

Monday	04 Dec	1pm
Thursday	14 Dec	11am

**NO APPOINTMENT NECESSARY**



### Course Booking Information

- \* You need to be a member of SeniorNet to take part in our classes.
- \* If you need assistance in deciding on a course, please contact the Tutor who will answer any questions and also take your booking.
- \* Our Courses are all held at our Learning Centre at  
**12 Ben Lomond Crescent, Pakuranga.**
- \* Please park on the road or in the Gym carpark over the road (the left hand side of the carparking area), as no parking is permitted on Cascade Storage site.
- \* Note: We require you to pay a course fee to cover the cost of notes and other expenses. Please bring the correct cash to the first session.

